

## R3L+ Criteria and Indicators: Participation

<p><b>CORE QUALITY CRITERIA: PARTICIPATION IN PARTNERSHIP</b></p> <p>How are relevant key stakeholders actively engaged in the partnership/network</p>	<p><b>QUALITY INDICATORS (CORE AND ADDITIONAL/DESCRIPTORS)</b></p> <p>What might indicate quality in the partnership?</p>	<p><b>EVIDENCE TO SUPPORT INDICATORS</b></p> <p>What evidence is available to support the inclusion of the indicators?</p>	<p><b>EXAMPLES FROM CASE STUDY: Dundee UK (Macro level: Dundee partnership)</b></p> <p>Concrete examples drawn from case study analysis</p>
<p><b>Definition:</b> A stakeholder is any person or organization, who can be positively or negatively impacted by, or cause an impact on the actions of the partnership / network.</p> <p>Types of stakeholders are:</p> <ul style="list-style-type: none"> <li>• Primary stakeholders : are those ultimately affected, either positively or negatively by the network's actions.</li> <li>• Secondary stakeholders : are the 'intermediaries', that is, persons or organizations who are indirectly affected by the network's actions.</li> <li>• Key stakeholders : (who can also belong to the first two groups) have significant influence upon or importance within the network.</li> </ul>	<p>Stakeholders of public and private organisations - including civil society organisations and social partners - are represented in the partnership/network.</p> <p>Stakeholders are engaged in the partnership with relevant roles and tasks.</p> <p>Stakeholders assume responsibilities assigned and have initiatives within the partnership/network</p>	<p>Inventories of stakeholders for specific areas (national, regional and local level).</p> <p>Activity reports and other internal documents produced by the partnership/network.</p> <p>Activity reports and other internal documents produced by individual stakeholders included in the partnership/network.</p>	<p><a href="#">DP Management Group Membership</a></p> <p><a href="#">DP Co-ordinating Group Membership</a></p> <p><a href="#">Management Group Minutes</a></p> <p><a href="#">Co-ordinating Group Minutes</a></p> <p><a href="#">Dundee Partnership Forum</a></p>
<p>Involves the wider public or community</p>	<p>Strategy, approach and methods to reaching out and involve different target groups are in place</p> <p>Means of feedback and interactive communication are in place and accessible to different target groups</p>	<p>Website/database open to the public – interactive usage, frequency of visits to website/database</p> <p>Regular use of social media</p> <p>Growth of number of learners and contributions</p> <p>Results gained from audit of outreach and awareness-building actions</p>	<p><a href="#">Community Plan</a></p> <p><a href="#">Local Community Plans</a></p> <p><a href="#">Calendar of Local Community Partnership Meetings 2011</a></p>

<p>Network is known and understood by general public</p>	<p>Promotional activities are defined, conducted and followed up on a regular basis</p> <p>Dissemination plan in accordance with different audiences' needs</p> <p>Initiatives make their way into the popular media</p> <p>In order to render transparent the network,</p> <ul style="list-style-type: none"> <li>• formal commitments made through agreements of collaboration and</li> <li>• resources allocated to the partnership (human, physical, financial, time etc.) are presented to the general public</li> </ul>	<p>Availability and number of items distributed, such as media, leaflets, posters, brochures</p> <p>Analysis of informational needs of the different target groups</p> <p>Review of dissemination activities in the light of the needs structures</p> <p>Results gained from local media audit</p> <p>Results gained from monitoring the degree of knowledge of the agreements and on the amount and type of resources allocated to the partnership</p>	<p><a href="#">Performance Monitoring</a></p> <p><a href="#">Single Outcome Agreement Annual Report</a></p>
<p>Clear measures to involve those most distant from learning opportunities</p>	<p>Targets informed by needs analysis or other consultation methods at Local Community Partnership level</p>	<p>User engagement evaluated and monitored. Statutory requirements.</p>	<p><a href="#">Best Value Audit 2009/10 – Audit Scotland</a></p>
<p>Besides key stakeholders, primary and secondary stakeholders have a chance to express their needs, are involved in decision-making (governance) and review of network interventions</p>	<p>Feedback mechanisms are in place, which allow for</p> <ul style="list-style-type: none"> <li>• the expression of needs of persons or organizations, who are directly or indirectly affected by the partnership / network's actions,</li> <li>• review of network interventions in the light of primary and secondary stakeholder experience</li> </ul> <p>Governance principles and methods are established, ensuring that primary and secondary stakeholders' voice is heard</p>	<p>Formal mechanisms for monitoring:</p> <ul style="list-style-type: none"> <li>▲ People reached through feedback means, such as public consultation, public hearings etc.</li> <li>▲ Number of people / organisations who use means of feedback, such as online forums, feedback forms, email contacts etc.</li> <li>▲ Number of inquiries, comments and suggestions received from actors / beneficiaries not directly associated with the local network</li> </ul>	<p><a href="#">Performance Monitoring</a></p> <p><a href="#">Best Value Audit 2009/10 – Audit Scotland</a></p>
<p>What dissemination strategies exist to inform constituents of partnership activities and progress in achieving strategic aims</p>	<p>Regular communications disseminated widely throughout city/region in variety of media, formats and languages where</p>	<p>Regular Newsletters, Advertising, flyers and handouts disseminated in range of locations and in variety of media and</p>	<p><a href="#">Online news resource</a></p>

and objectives.

relevant.

formats

Newsletters, flyers etc. also distributed I  
Community Centres libraries and other  
outlets