

Stakeholder consultation: criteria and indicators of a quality framework for Learning Regions

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APPLYING QUALITY ASSURANCE CRITERIA: GUIDE TO CONSULTATION WITH NETWORKS			
Partnership: Dundee Partnership	Quality Indicators: What you might look for to establish this is being done effectively and appropriately?	Methods and Approaches to Measuring Quality: How you might go about getting information or feedback on these issues:	Constraints: What difficulties you foresee in collecting this information/feedback:
 Common vision, mission, aims and objectives identified and understood Targets specified 	See national report	Existing instruments	Time to arrange meetings
 Principles and protocols to govern ongoing collaboration developed and understood 	Formal membership roles	Desk research and interviews	Time to arrange meetings at mutually suitable times
 Partnership is 'deep' (not just one person if representative) BUT also 'deep' if personal – bring all experience, not just some 	See national report	See national report	Time to arrange meetings at mutually suitable times
 Individual partner can communicate back to their partnership organisation (non- conflictual) 	Reporting guidelines in place	Interviews	Time to arrange meetings at mutually suitable times
 Partnership is proactive (participative not representative) 	Yes	Interviews	Time to arrange meetings at mutually suitable times
Engagement is voluntary, not enforced	Yes	Interviews	Time to arrange meetings at mutually suitable times
o Partnership is valued (time is paid for)	Varies see national report and typology	Interviews	Time to arrange meetings at mutually suitable times
o Partners show leadership	Yes	Interviews	Time to arrange meetings at mutually suitable times
Basis of partnership can be reviewed (changing to suit needs and challenges as they arise)	Yes	Interviews	Time to arrange meetings at mutually suitable times
 Partners are kept motivated – ensuring network agenda matches partner expectations – is 	Yes	Interviews	Time to arrange meetings at mutually suitable times

value-added (but not cherry-picking); 'what's in it for us?'			
Consistency – language, concepts clearly understood to facilitate partnership (common sense)	Yes	Interviews	Time to arrange meetings at mutually suitable times
Coverage: all necessary partners are involved to address needs	Yes	Interviews	Time to arrange meetings at mutually suitable times
Partners clear of their own role (responsibilities) and the connections they need to make	Yes formalised	Interviews	Time to arrange meetings at mutually suitable times
 Flexibility: partnership arrangements are not too rigid as to impede responsiveness 	Yes	Interviews	Time to arrange meetings at mutually suitable times
 Trust and openness amongst partners exist (even within competitive conditions) 	Yes	Interviews	Time to arrange meetings at mutually suitable times
There is Ownership: autonomy as well as sense of responsibility	Yes	Interviews	Time to arrange meetings at mutually suitable times

CBAL

CBAL Participation:	Quality Indicators:	Methods and	Constraints:
i ai ucipation.	What you might look	Approaches to	What difficulties you
	for to establish this	Measuring Quality: How	foresee in collecting
	is being done	you might go about	this
	effectively and	getting information or	information/feedback
	-	feedback on these issues:	imormation/recuback
a Involving the wider	appropriately?		Time to amongo
o Involving the wider	Engagement plans	Desk research and	Time to arrange
public or community		interviews	meetings at mutually suitable times
Network is known and	Consultation plans	Interviews	
	Consultation plans	Interviews	Time to arrange
understood by general			meetings at mutually suitable times
public	Evicting annual	Interviews	
Clear measures to	Existing annual	Interviews	Time to arrange
involve those most	reports on outcomes		meetings at mutually
distant from learning	and indicators		suitable times
opportunities	Consultation	Interviews	Time to owner as
o People have a chance to	Consultation	Interviews	Time to arrange
express their needs			meetings at mutually suitable times
a Daapla are involved in	Engagamant	Interviews	
o People are involved in	Engagement	Interviews	Time to arrange
decision-making (governance)			meetings at mutually suitable times
People are involved in			Time to arrange
review			meetings at mutually
Teview			suitable times
People are actively	Formal procedures	Interviews	Time to arrange
supported (and	exist	interviews	meetings at mutually
opportunities created) to	CAIST		suitable times
express needs, be			suitable times
involved in decision-			
making and review			
Language, materials,	Yes	Desk research and	Time to arrange
resources, published	103	interviews	meetings at mutually
materials are clearly		interviews	suitable times
understood in everyday			suitable times
life: not just at overall			
network level, but also in			
constituent activities and			
programmes			
 Understanding of 	Yes – guidelines and	Interviews	Time to arrange
learning needs to be	audited		meetings at mutually
universally relevant and	auditou		suitable times
meaningful to all life-			
styles			
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Progress and Renewal	Quality Indicators:	Methods and	Constraints:
	What you might look	Approaches to	What difficulties
	for to establish this	Measuring Quality:	you foresee in
	is being done	How you might go	collecting this
	effectively and	about getting	information/feedba
	appropriately?	information or feedback	ck:
		on these issues:	CK.
The capacity to	Ongoing monitoring	Interviews	Time to arrange
continuously understand	in place	interviews	meetings at
results, reasons; and the	in place		mutually suitable
capacity to use this			times
understanding to			
influence ongoing			
planning			
o Partners 'internalise'		Interviews	Time to arrange
evaluation and review			meetings at mutually
(identifying benefits and			suitable times
not just an imposition)			
Evaluation and review	See national report	Interviews	Time to arrange
(quality) are prioritised –			meetings at mutually
seen as a core activity			suitable times
and not just an add-on			
 Resources are allocated 	Yes see national	Interviews	Time to arrange
(not just finance but	report		meetings at mutually
human responsibility)			suitable times
 Methods and 		Interviews	Time to arrange
mechanisms should not			meetings at mutually
be cumbersome or divert			suitable times
from the main purpose of			
the network.			
Means of measuring	Formal monitoring	Interviews	Time to arrange
must be appropriate in			meetings at mutually
context of learning			suitable times
region (not just			
quantitative; and also longer-term)			
Results and findings	Publish annual	Interviews	Time to arrange
must be able to be widely	report	interviews	meetings at mutually
understood	Торого		suitable times
Must be macro as well as	Within DP remit	Interviews	Time to arrange
micro picture (product as			meetings at mutually
well as process)			suitable times
o Flexibility of partners to	Yes collaborative	Interviews	Time to arrange
share information (not			meetings at mutually
defensive)			suitable times
 Flexibility and openness 		Interviews	Time to arrange
of partners to accept			meetings at mutually
results (failures as well			suitable times
as successes) and act on			
results – open to change		_	
Benefits identified are	Yes – Dundee vision	Interviews	Time to arrange
broad-based (not just			meetings at mutually
education-linked)			suitable times

o Benefits are	Formal reporting and	Interviews	Time to arrange
demonstrated and	outreach		meetings at mutually
communicated			suitable times
 Results and learning is 	Yes see national	Desk research and	Time to arrange
used to influence policy	report	interviews	meetings at mutually
(not just practice)			suitable times
 Unintended as well as 	Unsure	Desk research and	Time to arrange
planned outcomes are		interviews	meetings at mutually
documented and shared			suitable times